



# COVID-19

## GUIDANCE NOTE

2 April 2020

## Workers' Compensation

### Changes in work locations due to site/office closures

Many employees and Ministers are now working from home in line with Government advice. When working from home employees and Ministers may be covered for workplace injuries, including physical or mental health injuries. Each claim will be assessed on a case by case basis.

There are increased associated mental health impacts for employees and Ministers working from home. It is therefore important to ensure that you and your personnel:

- ▶ Maintain regular contact with team members and line managers;
- ▶ Regularly promote the services of [Benestar](#), our Employee Assistance Program (EAP);
- ▶ Conduct a work from home self-assessment so that all reasonable actions have been taken to reduce any risks in home office environments.

### New claims during this period

Any new workers' compensation claims during this period are to be made in the usual way. That is, Ministers of the Word should inform Secretariat and employees should notify their manager/employing entity. Each employing entity should advise Allianz.

If you require any assistance in this process, please email [risk@nswact.uca.org.au](mailto:risk@nswact.uca.org.au)

### Impacts of COVID-19 on existing claims

For those employees who currently have a workers' compensation claim, there may be some impact. It is important that employees communicate with their case manager, rehabilitation provider and manager. Note that

## PRESBYTERIES

CANBERRA REGION

FAR NORTH COAST

GEORGES RIVER

ILLAWARRA

KOREAN

MACQUARIE DARLING

MID NORTH COAST

NEW ENGLAND NORTH WEST

PARRAMATTA NEPEAN

RIVERINA

SYDNEY CENTRAL COAST

SYDNEY

THE HUNTER

UAICC



**uniting  
church**  
in Australia,  
Synod of NSW & ACT

GUIDANCE NOTE 7

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- ▶ If you have surgery booked, you will be contacted by your surgeon's office as all non-urgent elective surgery has been delayed due to the pressures on the hospital system;
- ▶ there may be delay in obtaining Certificate of Capacity. Special provisions are covered under the legislation and this may assist you in continuing your payments.
- ▶ You will still need to attend medical examinations if requested

For any questions about the information contained in this document, please email [risk@nswact.uca.org.au](mailto:risk@nswact.uca.org.au)

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