

# UNITING CHURCH IN AUSTRALIA – Synod of NSW AND THE ACT

## MOTOR INSURANCE GENERAL CLAIM FORM

### ABOUT YOUR MOTOT VEHICLE CLAIM:

1. Proclaim is the claim manager for the UCA Synod of NSW & ACT - Contact Proclaim on 1300 776 252 if the claim has not been reported to Proclaim.
2. Complete and sign this claim form, making sure that all questions have been answered fully, and attach a copy of the Drivers Licence for the driver of the vehicle at the time of the accident.
3. Send this completed claim form and claim documentation to Proclaim by email attachment to [claims@nsw.uca.org.au](mailto:claims@nsw.uca.org.au) or by facsimile 1300 265 655 or by mail: Proclaim – Locked Bag 32012, Collins Street East, VIC 8003
4. Send Proclaim (or the appointed assessor) a copy of quotations to repair / towing invoices / emergency repairs
5. Before any repairs are done, you must let us, or our assessor, inspect the vehicle.
6. If someone else involved in the accident contacts you about a claim, or for information, refer the person to Proclaim.
7. If you receive a writ or summons, or anything else from a legal firm, please forward it to Proclaim immediately.
8. We may need to get a police report. – if you have a copy please send it to Proclaim.
10. Please keep a copy of the completed claim form and any other documents.

### 1. The Policy Holder

My Name	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/>	Given Name(s): _____	
Surname / Company:	_____		
My Postal Address:	_____		
		Postcode:	_____
My Telephone No:	Work: ( ) _____	Home: ( ) _____	Mobile _____
My Policy No:	Which expires on: ____/____/____		Date of Birth: ____/____/____ Age: _____
Occupation	_____ If a company, provide ABN No: _____		

### 2. The Insured Vehicle

Name of registered owner of vehicle(s):	_____	Registration No: _____	
Year of Manufacture:	_____	Model	_____
Type:	_____	Carrying Capacity:	_____
Engine No:	_____	Chassis/Vin No:	_____
Is the vehicle financed?	Yes <input type="checkbox"/> No <input type="checkbox"/>	If YES, type of finance:	_____
Name of Company:	_____ Account/Loan No: _____		
Is the vehicle subject to Sales Tax Exemption?	Yes <input type="checkbox"/> No <input type="checkbox"/>	If YES, provide Exemption No:	_____
For what purpose was the vehicle being used at the time of the incident?	_____		
Was the vehicle being used with the policy holder's consent?	Yes <input type="checkbox"/> No <input type="checkbox"/>		

### 3. The Driver of the Insured Vehicle

- Was the driver the Policy Holder? No  Yes  Was the driver nominated as a driver on the schedule? Yes  No

#### Part A

Driver's Name:	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/>	Given Name(s): _____	Surname: _____
Driver's Address:	_____		
		Postcode:	_____
		Date of Birth:	____/____/____ Age: _____
Driver's Telephone No:	Work: ( ) _____	Home: ( ) _____	Mobile: _____
Is the driver licensed to drive this type of vehicle:	Yes <input type="checkbox"/> No <input type="checkbox"/>		
	If NO, state the type of license the drivers holds: _____		
	If YES how long has the driver held this type of license: _____		
	Driver's Relationship to the Insured: _____		

## Part B

<b>Driver's Occupation:</b>	_____		
<b>Driver's Licence Details:</b>	Number: _____	Expiry Date: ____/____/____	
	How long has the driver held an Australian Licence? _____		
	Send us a copy of the drivers license.		
	Has the driver ever made a claim under a Motor Vehicle Policy?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	If YES, please give details: _____		
	Has the driver in the last 5 years had a driving licence endorsed, suspended or cancelled?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	If YES, please give details: _____		
	Were intoxicating liquor or drugs consumed by the driver within 24 hours prior to the incident?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	If YES, state how much and when: _____		
<b>Was the driver given</b>	A breath test?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	Or a drug test?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	Or a blood test?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	If YES, what was the result?		_____
	If YES, what was the result?		_____
	If YES, what was the result?		_____
	<b>IF YOU ANSWERED YES, AND YOU WERE GIVEN AN ANALYSIS CERTIFICATE, PLEASE ATTACH THIS CERTIFICATE TO THIS FORM</b>		
	Did the driver refuse to undergo any of the abovementioned tests?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

## Part C

<b>Vehicle Modifications</b>	Has the vehicle been modified or converted from the manufacturer's specification or fitted with accessories other than those supplied by the manufacturer?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	If YES, describe the modifications/accessories: _____ _____		
<b>Previous Damage</b>	Was there any unrepaired damage to the vehicle before the accident?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
	If YES, described the unrepaired damage: _____ _____		

## 4. The Incident Theft or Damage

<b>Date:</b>	____/____/____	Day of incident: _____	Time of incident: _____	AM <input type="checkbox"/>	PM <input type="checkbox"/>
<b>Location:</b>	(incl. cross streets) Metro <input type="checkbox"/> Country <input type="checkbox"/>				
<b>Speed:</b>	What speed were the vehicles doing at the time of the incident?		Your vehicle: _____ kph	Other Vehicle _____ kph	
<b>Traffic Controls:</b>	Roundabout <input type="checkbox"/>	stop sign <input type="checkbox"/>	traffic lights <input type="checkbox"/>	give way sign <input type="checkbox"/>	other <input type="checkbox"/>
			railway crossing <input type="checkbox"/>	none <input type="checkbox"/>	
<b>Road Surface</b>	Rough <input type="checkbox"/>	dry <input type="checkbox"/>	wet <input type="checkbox"/>	loose <input type="checkbox"/>	
<b>No. of vehicles involved:</b>	_____	Whom do you consider to be at fault? _____			
	Why? _____				
	State fully and clearly how the incident occurred: _____ _____ _____ _____				

## 5. Sketch Diagram of Incident

Only complete this if the incident involved a collision with another vehicle.

Mark the insured vehicle as **1**, and number other vehicles as **2, 3, 4** etc. Indicate direction of travel, ie

## 6. The Police

<b>Did a Police Officer attend the incident?</b>	Yes <input type="checkbox"/>	No <input type="checkbox"/>	If NO, did you report this incident to the Police?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
	If YES, name of Police Station: _____		Date: ____/____/____	Time: _____	AM <input type="checkbox"/>	PM <input type="checkbox"/>
<b>Name of Police Officer:</b>	_____		Did the Police Officer indicate who was responsible?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
	Name of person(s) charged or cautioned: _____					
	Nature of charge or caution: _____					

## 7. Damage to Insured Vehicle

Do you intend claiming for damages to your vehicle? Yes  No

Where is the vehicle now: \_\_\_\_\_

\_\_\_\_\_ Telephone Number: \_\_\_\_\_

Was the vehicle towed? Yes  No

Name of tow company: \_\_\_\_\_

Distance vehicle towed: \_\_\_\_\_ kms

**PLEASE SHADE THE DAMAGED AREAS:** \_\_\_\_\_ →

## 8. The Other Vehicles Involved

If there was more than one other vehicle involved, please write the details on a separate sheet.

**Owner's Name:** Mr  Mrs  Miss  Ms  Given Name(s): \_\_\_\_\_ Surname: \_\_\_\_\_

**Owner's Address:** \_\_\_\_\_

Postcode: \_\_\_\_\_

**Owner's Telephone No:** Work: ( ) \_\_\_\_\_ Home: ( ) \_\_\_\_\_ Mobile: \_\_\_\_\_

**Vehicle details:** Registration No: \_\_\_\_\_ Make of Vehicle: \_\_\_\_\_

Year of Manufacture: \_\_\_\_\_ Model \_\_\_\_\_ Colour: \_\_\_\_\_

Insurance Company which insures this vehicle: \_\_\_\_\_ Policy No: \_\_\_\_\_

**Driver's Name:** Mr  Mrs  Miss  Ms  Given Name(s): \_\_\_\_\_ Surname: \_\_\_\_\_

**Driver's Address:** \_\_\_\_\_

Postcode: \_\_\_\_\_

**Driver's Telephone No:** Work: ( ) \_\_\_\_\_ Home: ( ) \_\_\_\_\_ Mobile: \_\_\_\_\_

**Driver's Licence No:** \_\_\_\_\_ Expiry Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

How many people were in the vehicle? \_\_\_\_\_

Was the owner in the vehicle at the time of the incident? Yes  No

Please describe the vehicle damage: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## 9. Damage to Property Other Than Vehicles

Please describe the property and the damage: \_\_\_\_\_

**Owner's Name:** Mr  Mrs  Miss  Ms  Given Name(s): \_\_\_\_\_ Surname: \_\_\_\_\_

**Owner's Address:** \_\_\_\_\_

Postcode: \_\_\_\_\_

**Owner's Telephone No:** Work: ( ) \_\_\_\_\_ Home: ( ) \_\_\_\_\_ Mobile: \_\_\_\_\_

## 10. Witnesses

Were there any witnesses? Yes  No  **If NO, proceed to Question 11**

**WITNESS 1:** Was the witness in the insured vehicle? Yes  No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No: Work: ( ) \_\_\_\_\_ Home: ( ) \_\_\_\_\_

**WITNESS 2:** Was the witness in the insured vehicle? Yes  No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No: Work: ( ) \_\_\_\_\_ Home: ( ) \_\_\_\_\_

## 11. Injuries

Please tell us about anyone who was injured:

<b>Name:</b>	_____
Address:	_____
Description of Injury:	_____
<b>Name:</b>	_____
Address:	_____
Description of Injury:	_____

## 12. Emergency Repair & Towing Costs

Do you intend to lodge a claim for the following costs resulting from a collision?

Emergency Repair Costs	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Amount: \$ _____
Reasonable Towing Costs	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Amount: \$ _____
Other Costs	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Amount: \$ _____

**REFER TO POLICY FOR COVERAGE PARTICULARS AND APPLICABLE SUB-LIMITS.  
IF YOU HAVE RECEIPTS RELATING TO THE ABOVE, PLEASE ATTACH THEM TO THIS CLAIM FORM**

## 13. Declaration/Authority

The information and answers given above are truthful, accurate and frank. No information likely to affect this claim has been withheld.

I/We understand that this claim may be refused if information is untrue, inaccurate or concealed.

Driver's Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Policy Holder's Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

(and Company Stamp if applicable)

**PLEASE CHECK THAT THIS DOCUMENT HAS BEEN FULLY COMPLETED**

## 14. Additional Comments